

Care and Maintenance of Shade Sails and Membranes

During the manufacturing process imperfections may occur. These imperfections are cosmetic only, and will not impact or interfere with the performance of the life of the shade fabric or the function for which it has been designed.

All shade sails and membranes should be installed by a company or individual that has received accreditation by the Building Commission, or Building Association, or other recognised building authorities in your state. Pro-Shade is fully licenced, BSA 1212892.

Your shade sail canopy should be installed firm and tight so as to reduce wind flap in the shade fabric. Shade fabric that is loose and sloppy will cause premature failure due to mechanical breakdown. This is not UV breakdown and is not covered by the warranty. The shade sail will require periodic maintenance to ensure that the fabric remains tight; ensure that you have your sail serviced as per your service booklet. **Failure to do so may void your warranty.**

Your sail canopy may become dirty over time. Care should be taken to **avoid** chemicals that may contain bleach, or other agricultural chemicals containing sulphur and/or halogens (e.g. chlorine, bromine). These chemicals may attack the UV stabilisers within the cloth, thus reducing the life of the product and **negating the warranty.**

The following list of chemicals that may cause such interactions provides some examples only, and is not exhaustive. Such chemicals may include: pesticides, metals, metal oxides and metal salts, all halogens and chemical compounds containing halogens or sulphur in all their oxidation states.

Care should be taken to avoid exposure to petrol, oils etc.

When cleaning shadecloth or PVC, we recommend the use of a mild dish washing liquid with a low pressure water hose and a soft scrubbing brush. We **do not** recommend the use of high pressure water to blast the fabric clean. Solvent base cleaners **should not** be used.

The **warranties do not cover** such damage caused by storms, hailstorm, earthquake, mechanical damage caused by birds or other animals, fire, lightning etc. Again this is not an exhaustive list and it is for reference only. Pro-Shade recommends that your shade sail or membrane be removed during severe weather warnings.

If you remove the shade sail over winter, ensure that it is stored away from rats and mice, preferably stored in a protective bag.

